

Amazing flexibility and features

Today's businesses demand the best communications tools. **ESI Communications Servers** come with everything you need. Built-in features include flexible digital/IP architecture, high-quality voice mail, live call recording, auto attendant, automated call distribution, advanced Caller ID, and the exclusive Esi-Dex™ speed-dialer.

Advanced technology that's built in, not added on.

Because all vital business features are designed into ESI Communications Servers and not added on¹, everything works smoothly, easily, intuitively. And you don't pay extra, since everything you need is built right in. Best of all, an ESI system is incredibly easy to use. Just press the **HELP** key² for spoken assistance from ESI's Verbal User Guide.™

In short, an ESI Communications Server is full-featured, yet easy to use and very affordable. It's a better business communications system — period.

Your ESI Reseller will help you select the ESI phone models most appropriate for your specific business applications.

Your business deserves an ESI Communications Server.

- **Flexible, standards-based design.**

The ESI Communications Server architecture can be as digital-based, IP-based, or combined (digital- *and* IP-based) as you need. IP-based capabilities include remote phones and Esi-Link™ multi-site interconnectivity via your wide area network or the Internet, for enhanced inter-office communications. To ensure the best audio quality, particularly for IP users, each ESI Communications Server employs all applicable industry standards (see www.esicomservers.com/CS/details.php).

- **Quality and reliability.**

An ESI Communications Server delivers the quality and reliability you expect. Thousands of businesses depend on ESI systems to handle their essential communications daily.

- **Grows with your business — intelligently.**

Easily and inexpensively add lines (including high-capacity trunks), phones, and special options when you need them.

- **Extraordinary value.**

No other system delivers the advanced features and high reliability of an ESI system; yet, there's an ESI Communications Server sized and priced just right for your business.

Features you need, all built-in

Patented Caller ID technology "attaches" caller information to stored messages for simple one-key redialing.

Instant call recording stores any conversation into any voice mailbox at the touch of the **RECORD** key.

Voice mail storage capacities to satisfy the needs of almost any business.

Call automation features include auto attendant and programmable automatic call distribution (ACD) — perfect for sales or service departments.

ESI's unique **Virtual Answer**™ lets you use special greetings to help you courteously handle high call volume, based on who's calling.

Desktop Feature Phones include speakerphone,³ easy-to-read display, dedicated function keys and up to 30 user-programmable keys. For added mobility, there also are **ESI Cordless Handsets** (digital and IP).

ESI's **Intelligent Call Forwarding**™ lets you forward an outside call directly to a cell phone, branch office, or answering service with the caller's Caller ID information rather than yours — so the person to whom the call is forwarded knows who's really calling.⁴

Esi-Link™ joins up to 100 IP-enabled ESI Communications Servers over your WAN or the Internet, so they work as if they were one big ESI system.

... and much more. For a complete explanation of ESI Communications Servers' many advanced business features, or for a **system demonstration in your office**, contact your local Certified ESI Reseller.



A business communications system you'll actually enjoy using.



At ESI, we design business telephone systems for how people *really* use them. ESI phones are easy to use and program, and the exclusive Verbal User Guide is on every ESI desktop phone: just press the **HELP** key. To learn more about ESI Feature Phones, visit www.esicomservers.com/phones.

ESI options make your office more efficient.

For more details, consult your Certified ESI Reseller or visit www.esicomservers.com.

- **ESI Presence Management** uses RF scanning technology to offer presence status, call control, entrance security, and documented tracking of users' work hours and attendance history.
- **ESI Media Management** gives authorized users access to call recordings, live and recorded video, system call activity data, and ESI Presence Management access records. This helps your organization improve security, enhance productivity, control costs, and reduce inherent risks.
- **ESI Bluetooth® Voice Integration** products (including **ESI Cellular Management**) give you unmatched flexibility to utilize Bluetooth technology and simplify your communications.
- **VIP (Visually Integrated Phone)** applications⁵ help you manage your ESI voice mail and contacts from your PC (most **VIP** applications are **VIP Professional**-compatible, with added-value features such as secure text-messaging). **VIP Softphone** provides the capabilities of an ESI desktop IP Feature Phone — particularly useful in remote locations. With **VIP PC Attendant Console**, everything your attendant needs to handle your callers efficiently is just a mouse-click away. And **VIP ACD Supervisor** gives an ACD manager various reports and real-time views of agents' status and performance, while **VIP ACD Agent** shows fellow agents' status to the employee.



We Make It Easy To Communicate

www.esicomservers.com/CS

A history of success.

Founded in 1987, ESI specializes in innovative communications systems for businesses of various sizes, and pioneered the all-in-one phone/voice mail system. Since its earliest days, ESI has enjoyed exceptional stability and financial strength, while taking care of the most important part of the equation: your business. Our industry has repeatedly praised ESI products for their mix of user-friendly features, advanced technology, and reliability. ESI products are available through a nationwide network of carefully selected Resellers.

1. To support certain features described herein, the entry-level ESI-50L Communications Server must be upgraded to an ESI-50 Communications Server; for more details about this, please consult your Certified ESI Reseller. 2. Except ESI Cordless Handset models. 3. Except 12-Key Digital Feature Phone and older ESI Cordless Handset models. The backlit 48-Key Feature Phone's speakerphone is full-duplex. 4. Intelligent Call Forwarding requires a PRI digital line. 5. Each **VIP** application is available in both standalone and **Outlook**®-integrated editions; for more details, consult the brochure for the appropriate **VIP** application.

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